

As you may know by now, we have an issue with the meter size that affects about 90% of our locations. As such, the vendor will take these back and replace them with the correct size meter. The downside, beyond the immediate issues, is that it is estimated 6-8 weeks for delivery of the correct meters and then 4-5 weeks for install. We have advised that our new target date is November 1, 2023. We are awaiting confirmation of the delivery estimate that was discussed yesterday from the vendor. Current billing will be estimated by the computer, based on historical usage.

There are roughly 70 meters that are a different size that we hope to install in the meantime...these are all of the larger size.

I have been advised that everyone already scheduled has been notified of this delay via a phone blast in the last 24 hours. We have heard from some residents, that they did not get the alert in time. A third party, VEPO, does all the scheduling, as the Village is not doing any of the scheduling or handling the changes.

While this is frustrating for all of us, it isn't the end of the world, but will require additional management to get to completion.

Regards,

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